



## Parent Communication Plan

Norwalk City School District is committed to making sure inclement weather information is delivered timely, accurately, and is easy to find.

All inclement weather notices will be posted on the district website homepage (top banner) [www.norwalktruckers.net](http://www.norwalktruckers.net) and will be communicated by phone and text using the Parent Notification System ("One Call Now"), and via social media on the district's Facebook and Twitter pages. Area media will also be notified about any delays and/or closings.



**95.3**  
**wlkr**

& others

In addition to delays/closings notices, the District also utilizes this system for:

- Information from your principal and others
- Emergencies

**PLEASE BE SURE YOUR CHILD'S SCHOOL OFFICE HAS YOUR CURRENT PHONE NUMBER!**

More about the Parent Notification system:

**Add additional phone numbers to receive notifications:**

Go to <http://www.norwalktruckers.net/ParentCommunication.aspx>

**Text Messages:** In addition, text messages are typically sent in cases of delays/closings and can reach you quicker than a phone call. To **opt in** for text messaging, text the word **ALERT** to **22300**. Text messaging rates may apply.

**Message Playback:** If your message wasn't clear, or you want to review the message, call 1-877-698-3261, press 1, and enter the phone number that One Call Now used to call you.

**Opting Out:** If you no longer wish to receive calls, listen to the prompts at the end of the message in order to opt out.

**Text alerts:**

*Be mindful, that when principals make an audio phone call, they may not always submit it as a text message. Administrators and principals have the option of distributing the message as a phone call, text message, or email.*